



INTEGRATED DENTAL CARE, LLC

Patient Information and Policies

We are thankful you have chosen our office for your dental care. Below you will find information about our hours, billing and insurance policies. Please let us know if you have any questions.

Appointment Hours/Cancellation and Missed Appointment Policy

We do our best to appoint you at times that are convenient for you. Unlike other offices, we never double-book an appointment, therefore, the time set aside for your appointment is entirely yours. We appreciate at least 24 hours notice of cancellation or re-scheduling of an appointment. A \$50 missed appointment fee may be charged to patients unable to cancel before this time.

Insurance and Billing

We will file your insurance for you and **collect your estimated co-pay at the time of treatment**. The patient co-pay is only an estimate based on the limited information the insurance company provides. Once insurance has paid, we will bill you if a balance remains. We have enclosed a brochure regarding dental insurance benefits.

We offer payment plans through Care Credit and Lending Club. If you need help with financing, please let us know. We accept personal checks, cash, Visa, Discover, American Express and Mastercard as well.

Referrals

We would love to have more patients like you. If you are pleased with the care you receive here, please let others know about our practice. We have enclosed a couple business cards you can hand out to friends, family members, neighbors or co-workers who are looking for a new dentist.

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